

The promoter of the Lionleigh Rewards Program is **Lionleigh Trading Pty Ltd**, ABN 25 142 145 962, operating in Queensland, Australia. By joining the Lionleigh Rewards Program, members agree to the following terms and conditions:

1. Membership Eligibility & Activation

1.1: Membership is open to customers of **The Lionleigh Pub** who are **18 years or older** and residents of Australia. Membership applications are subject to approval and may be refused at the discretion of The Lionleigh Pub.

1.2: A membership account is only activated upon receipt of a **completed and signed** application form.

1.3: The Lionleigh Pub supports **responsible gambling**. If you are self-excluded or otherwise restricted from gaming, you will not be eligible to participate in the program.

2. Use of the Lionleigh Rewards Card

2.1: Your **Lionleigh Rewards card** can be used immediately upon issue within the venue. Use of the card implies acceptance of these terms and conditions.

2.2: Members must **swipe their card upon entry to the Gaming Room** to be eligible for rewards and promotions. Rewards cannot be awarded or backdated. 2.3 If you do not wish to accept these terms, please return your Lionleigh Rewards card to The Lionleigh Pub.

3. Rewards & Program Changes

3.1: Lionleigh Rewards program **rewards, bonuses, and prize draws** are determined by The Lionleigh Pub and may change at any time. Any changes will be communicated to members where required by law.

3.2: Accumulated points or rewards **may have an expiry period** or become void if a member's account remains inactive for a specified duration, as determined by The Lionleigh Pub.

3.3: The Lionleigh Rewards Program **may be discontinued at any time** at the sole discretion of The Lionleigh Pub. In such cases, members will be notified, and any outstanding points or benefits may be forfeited.

4. Responsible Gambling & Conduct

4.1: The Lionleigh Pub is committed to the **Responsible Service of Alcohol (RSA) and Responsible Gambling (RG)** in compliance with **Queensland Government regulations**.

4.2: If a member **behaves in an offensive, disruptive, or fraudulent manner** within the venue, The Lionleigh Pub reserves the right to **cancel their membership immediately and forfeit any accumulated points or rewards**.

4.3: Members found to be **defrauding or attempting to manipulate the program** will have their membership terminated, and any points or benefits accrued will be forfeited.

5. Privacy & Marketing Communications

5.1: Member details and usage data will be kept **confidential** and only used by Lionleigh Pub Trading Pty Ltd for administrative and marketing purposes. Personal information will **not be sold or shared** with third parties.

5.2: By joining, members agree to receive **promotional communications** (email, SMS, or other formats) from The Lionleigh Pub unless they opt out on their application form or by contacting the venue.

- 5.3: Members can opt out of marketing communications at any time by following the instructions provided in each communication or by contacting The Lionleigh Pub directly.
- 5.4: View our full **Privacy Policy** at www.thelionleigh.com.au.

6. Membership Cancellation

- 6.1: The Lionleigh Pub reserves the right to **cancel a membership at any time**, with or without notice, at its sole discretion.
- 6.2: In cases where membership is cancelled due to a breach of these terms, **all accumulated points, rewards, or benefits will be forfeited.**

For further information, please speak with a staff member at The Lionleigh Pub. The Lionleigh Pub promotes **responsible gambling**—if gambling is a problem for you, call **Gambling Help Queensland** at **1800 858 858** or visit www.gamblinghelponline.org.au.